

QUALITY POLICY

- Identify the customer's needs.
- Propose correct solutions in order to enhance the quality of the service.
- Support the customer, ensuring that the provided material satisfies the customer and its customers' needs as well.
- Drive continual improvement and growth, enhance the decision process in order to improve the quality level of the service.
- Guarantee a quick and efficient agency service and assistance in the process of metal sale.
- Optimize costs and time in the direct sale process of metals, in order to fully satisfy the final customer.
- Be available and offer a prompt assistance in problem solving.
- The material must be provided and produced only by certified suppliers able to guarantee high quality standards, certified by technical reports.

Data 07/03/2016